

Buying and Selling on the Internet

Lexington Computer and Technology Group

Wednesday December 14, 2011

Agenda

- Find a product
 - Google
 - Addall.com (books)
 - Nexttag.com (General)
- How to buy it
 - Amazon
 - Craig's List
 - Ebay
 - Freecycle
 - PayPal

Examples

- New battery for my camera (Sony NP-BG1)
Try www.Google.com
- Car charger for my LG Optimus Cell phone
Try www.nexttag.com
- Computers For Seniors For Dummies
Try www.Addall.com

Amazon

- Gateway (example WUMB.org)
- Find Product
- Product reviews and ratings
- Vendor reviews and ratings
 - Third Party Vendors
 - Vendor evaluation
 - What if problems with order
- Special situations
 - “Your Account” page
 - International Orders
- Ordering – Shipping choices, free to expedited

More features.....

- Shopping cart - can edit cart and save for later
- Track what you have looked at, suggestions for related purchases
- Preview music, some books
- Wish lists (gift registry for others)
- Pre-order before availability
 - eg book, CD before publication/release date
(You get lowest price, charged when shipped)

How to: Vendor Feedback (rating)

- Review orders

Order Placed:
December 3, 2011
[View Order Details](#) | [View Invoice](#)

Order Number: 105-9050862-4763425

Recipient: Judith Sherman

Order Total: **\$19.87**

Delivery Estimate: **Thursday December 8, 2011 - Tuesday December 13, 2011**

Shipped



2 of Bonaire humidifier wick filter 900 Fits Various Models

Sold by: Filters-Now

Available Actions | ▾

Track Package

Contact Seller

File A Claim

Return Items

Leave Seller Feedback

2 of Bonaire humidifier wick filter 900 Fits Various Models

Sold by: Filters-Now

Available Actions

- > Track Package
- > Contact Seller
- > File A Claim
- > Return Items
- > Leave Seller Feedback
- > Write a Product Review

Sold by: Amazon Export Sales, Inc.

Seller Feedback

You Purchased:



2 of: Bonaire humidifier wick filter 900 Fits Various Models
(New)

From Filters-Now

Estimated Delivery Date: December 8, 2011 - December 13, 2011

How did the seller do?

- Item arrived by December 13, 2011? Yes No
- Item as described by the seller? Yes No
- Prompt and courteous service?
(If you contacted the seller) Yes No Did not contact

Seller Rating (1 to 5 stars): ☆☆☆☆☆ Click on a star to choose a rating

Order Date: December 2, 2011

Order #: 105-9050862-4763425

[View Seller Profile](#)
[Contact the Seller](#)

If your order hasn't arrived yet, please note that it's still within the range of the delivery estimate.

- Fill in and click on star

Text box for comments

From Filters-Now

Estimated Delivery Date: December 8, 2011 - December 13, 2011

How did the seller do?

Item arrived by December 13, 2011?

Yes No


Item as described by the seller?

Yes No

Prompt and courteous service?

(If you contacted the seller)

Yes No Did not contact

Seller Rating (1 to 5 stars):  5 (Excellent)

Tell others about this seller:

(e.g. delivery experience, item as described, quality of customer service)

Excellent service and packaging. Fast delivery.

No HTML, Characters remaining: 351

Result

You Purchased:



2 of: Bonaire humidifier wick filter 900 Fits Various Models
(New)

From Filters-Now

Estimated Delivery Date: December 8, 2011 - December 13, 2011

Your feedback for [Filters-Now](#) about this order

How did the seller do?

Item arrived by December 13, 2011?	Yes
Item as described by the seller?	Yes
Prompt and courteous service? <i>(If you contacted the seller)</i>	<i>Did not contact</i>

Seller Rating (1 to 5 stars): ★★★★★ 5 (Excellent)

Tell others about this seller:

(e.g. delivery experience, item as described, quality of customer service)

Excellent service and packaging. Fast delivery. I would highly recommend this seller.

International Shipping

- Birthday gift for grandson in New Zealand
- Amazon International shipments delivered order in New Zealand in 5 days.
- Deposit for “import fees”
 - Refunded if not needed
- Less than USPS shipping cost

International Tracking

Information about shipment

Ship Carrier: DHL
Tracking Number: 1640955131
Status: **Delivered**

Order #: 104-7161485-4004239
Shipment Date: December 2, 2011
Destination: Oamaru, Otago, New Zealand

Track your package

Date	Time	Location	Event Details
December 8, 2011	10:00:00 AM	Nz Regional Service Area XX NZ	Delivered
December 6, 2011	08:05:00 AM	Christchurch XX NZ	Arrival Scan
December 5, 2011	09:44:00 AM	Auckland XX NZ	Arrival Scan
December 5, 2011	09:25:00 AM	Auckland XX NZ	Completed customs clearance process
December 5, 2011	07:42:00 AM	Auckland XX NZ	Arrival Scan
December 3, 2011	07:49:00 AM	Los Angeles Gateway CA US	Arrival Scan
December 3, 2011	01:52:00 AM	Cincinnati Hub OH US	Arrival Scan
December 2, 2011	06:39:00 PM	Harrisburg PA US	Arrival Scan
December 2, 2011	06:43:00 PM	Harrisburg PA US	Shipment received by carrier

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