Buying and Selling on the Internet

Lexington Computer and Technology Group
Wednesday December 14, 2011

Agenda

- Find a product
 - Google
 - Addall.com (books)
 - Nexttag.com (General)
- How to buy it
 - Amazon
 - Craig's List
 - Ebay
 - Freecycle
 - PayPal

Examples

- New battery for my camera (Sony NP-BG1)
 Try <u>www.Google.com</u>
- Car charger for my LG Optimus Cell phone
 Try <u>www.nexttag.com</u>
- Computers For Seniors For Dummies
 Try <u>www.Addall.com</u>

Amazon

- Gateway (example WUMB.org)
- Find Product
- Product reviews and ratings
- Vendor reviews and ratings
 - Third Party Vendors
 - Vendor evaluation
 - What if problems with order
- Special situations
 - "Your Account" page
 - International Orders
- Ordering Shipping choices, free to expedited

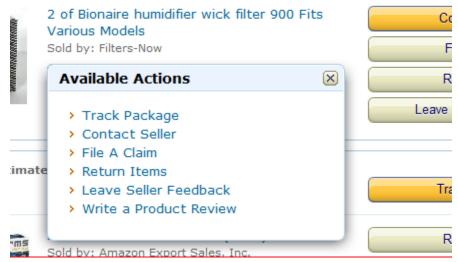
More features.....

- Shopping cart can edit cart and save for later
- Track what you have looked at, suggestions for related purchases
- Preview music, some books
- Wish lists (gift registry for others)
- Pre-order before availability
 - eg book, CD before publication/release date
 (You get lowest price, charged when shipped)

How to: Vendor Feedback (rating)

Review orders





Seller Feedback



Fill in and click on star

Text box for comments



Result

You Purchased:



2 of: Bionaire humidifier wick filter 900 Fits Various Models (New)

From Filters-Now

Estimated Delivery Date: December 8, 2011 - December 13, 2011

Your feedback for Filters-Now about this order

How did the seller do?

Item arrived by December 13, 2011? Yes
Item as described by the seller? Yes

Prompt and courteous service?

(If you contacted the seller)

Did not contact

Seller Rating (1 to 5 stars): **** 5 (Excellent)

Tell others about this seller:

(e.g. delivery experience, item as described, quality of customer service)

Excellent service and packaging. Fast delivery. I would highly recommend this seller.

International Shipping

- Birthday gift for grandson in New Zealand
- Amazon International shipments delivered order in New Zealand in 5 days.
- Deposit for "import fees"
 - Refunded if not needed
- Less than USPS shipping cost

International Tracking

Information about shipment

Ship Carrier: DHL

Tracking Number: 1640955131

Status: Delivered

Order #: 104-7161485-4004239 Shipment Date: December 2, 2011

Destination: Oamaru, Otago, New Zealand

Track your package

Date	Time	Location	Event Details
December 8, 2011	10:00:00 AM	Nz Regional Service Area XX NZ	Delivered
December 6, 2011	08:05:00 AM	Christchurch XX NZ	Arrival Scan
December 5, 2011	09:44:00 AM	Auckland XX NZ	Arrival Scan
December 5, 2011	09:25:00 AM	Auckland XX NZ	Completed customs clearance process
December 5, 2011	07:42:00 AM	Auckland XX NZ	Arrival Scan
December 3, 2011	07:49:00 AM	Los Angeles Gateway CA US	Arrival Scan
December 3, 2011	01:52:00 AM	Cincinnati Hub OH US	Arrival Scan
December 2, 2011	06:39:00 PM	Harrisburg PA US	Arrival Scan
December 2, 2011	06:43:00 PM	Harrisburg PA US	Shipment received by carrier