### **Secunia's Software Monitoring Products:**

Purpose: to take inventory of the application software programs and browser plug-ins on your Windows P.C., real time, and determine if updated versions should be installed.

- Personal Software Inspector (PSI) version 3: freeware to install on a Windows P.C.
   Attempts to improve on earlier versions of Secunia PSI by
   Simpler User Displays, providing fully automatic detection and updating (as does PSI v2 now)
   But still allows the user to hold off the automatic updating for manual control.
   User can suppress warnings about specific old programs the user may have no intention of updating.
   The bad news is user reviews (CNet for example) have lots of complaints.
- 2) Online Software Inspector (OSI): Cloud Based, but needs Java to run. covers a more limited list of programs and plug-ins than PSI. Both my experience this week, and user reviews, indicate it is not currently working.
- 3) Personal Software Inspector (PSI) version 2: still available from Secunia's website. I have had this running on my Windows XP Pro desktop p.c. for 2 ½ years. It has its good points, and some user annoyances, but I am content; no inclination to upgrade to v3.
- 4) Alternatives to Secunia PSI:
  There are many, apparently, but none commendable, except to a savvy Windows user.
  (with reference to an article by Fred Langa in Windows Secrets)

Conclusion: If you want Software Update Monitoring, be safe with Secunia PSI version 2, Or try Secunia PSI version 3, but turn off the automatic features, based on user review comments. But . .

A caveat: As demonstrated in the meeting, I haven't been able to run either PSI v2 or v3 on my Windows XP Pro laptop. Both of them run in the background, but the Main Report Window crashes when opened. And use the Chrome Browser for accessing Secunia's webpage to download installers.

I had trouble with Internet Explorer 8, that unknown to me, it downloaded PSISetup.exe incompletely. Or Firefox probably would be a reliable downloader, too.

A Key to the remaining slides in this presentation:

- Slides 3-5: Secunia PSI's System Tray Icon, program running in background.
- Slides 6-8: Secunia's Scan Results window, when opened, for PSIv2 and v3.
- Slides 9-10: Programs and Plug-ins that need security updates the most, with URL's to do it manually.
- Slides 11-12: User Review Comments about PSIv3 vs. PSIv2, and alternative scanners.
- Slide 13: Documenting a PSIv3 crash, on opening the main program window on my Dell/Windows XP Pro SP3 laptop. Can Windows 7 do better?
- Slide 14: Secunia's reminder to open PSI in an Administrator account, with dialog box provided to do so.
- Slides 15-18: Steps to download and install Secunia PSI version 2.
- Slides 19-20: Details on the helper .dll file Secunia installs too.

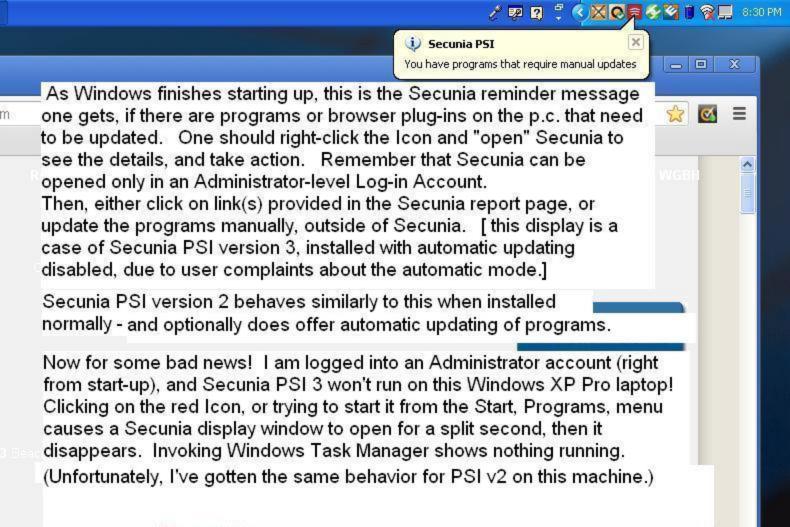
Glossary: Secunia's Report label "End of Life" means the subject program is no longer supported with updates; superceded by a newer version.

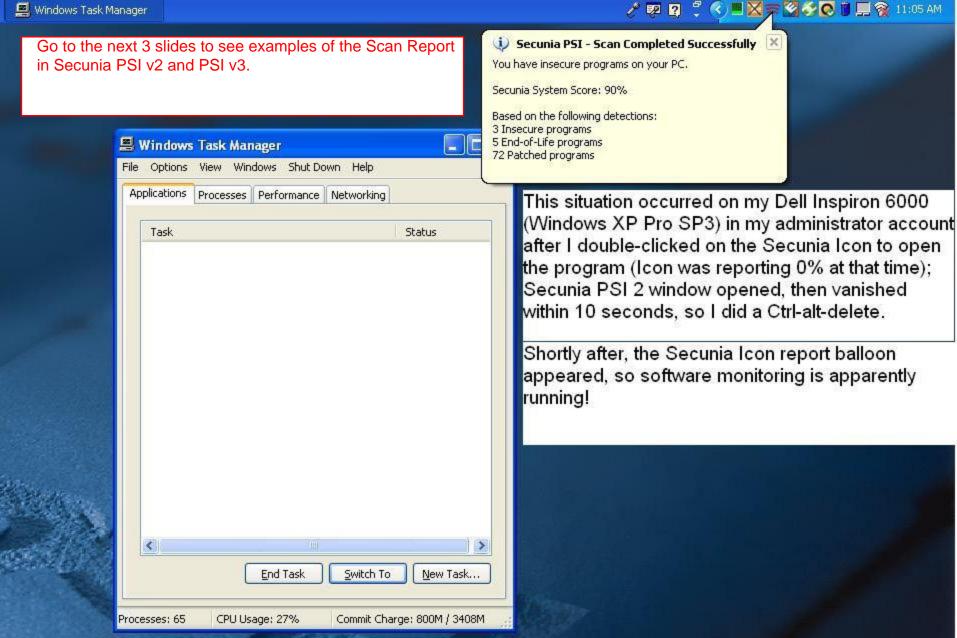
[ A talk prepared for the Lexington Senior Center Computer Club, August 26, 2013 By Gary Patrick, Lexington, Massachusetts ] amended August 31st for posting.

Secunia PSI adds an Icon to your System Tray.



Right click on the Icon to open PSI to see results and take action.





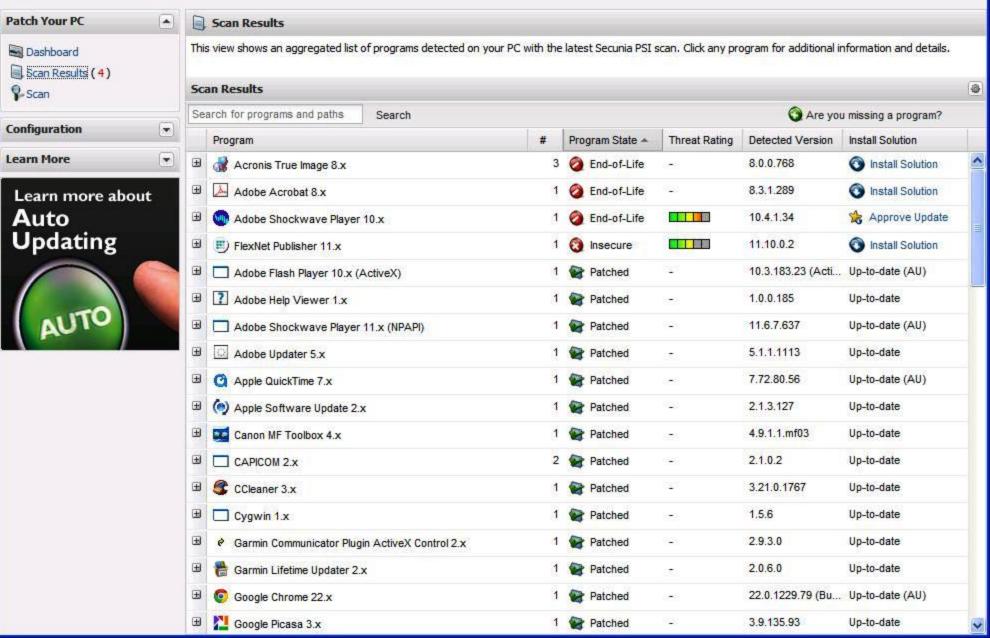




# Personal Software Inspector (PSI) 2.0 Detects and installs missing security patches for your PC

94% Secunia System Score





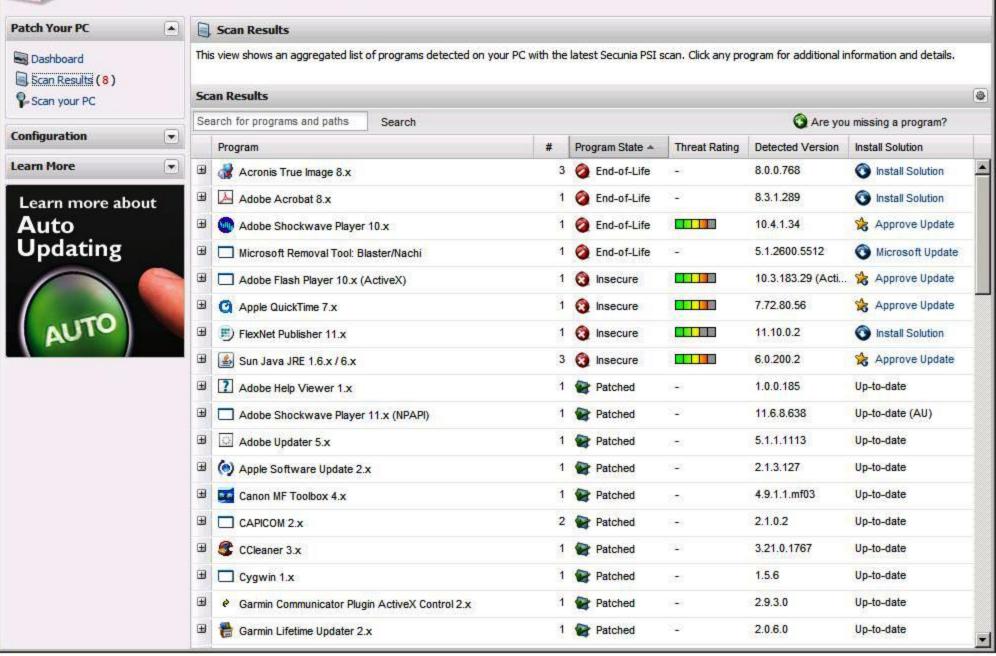


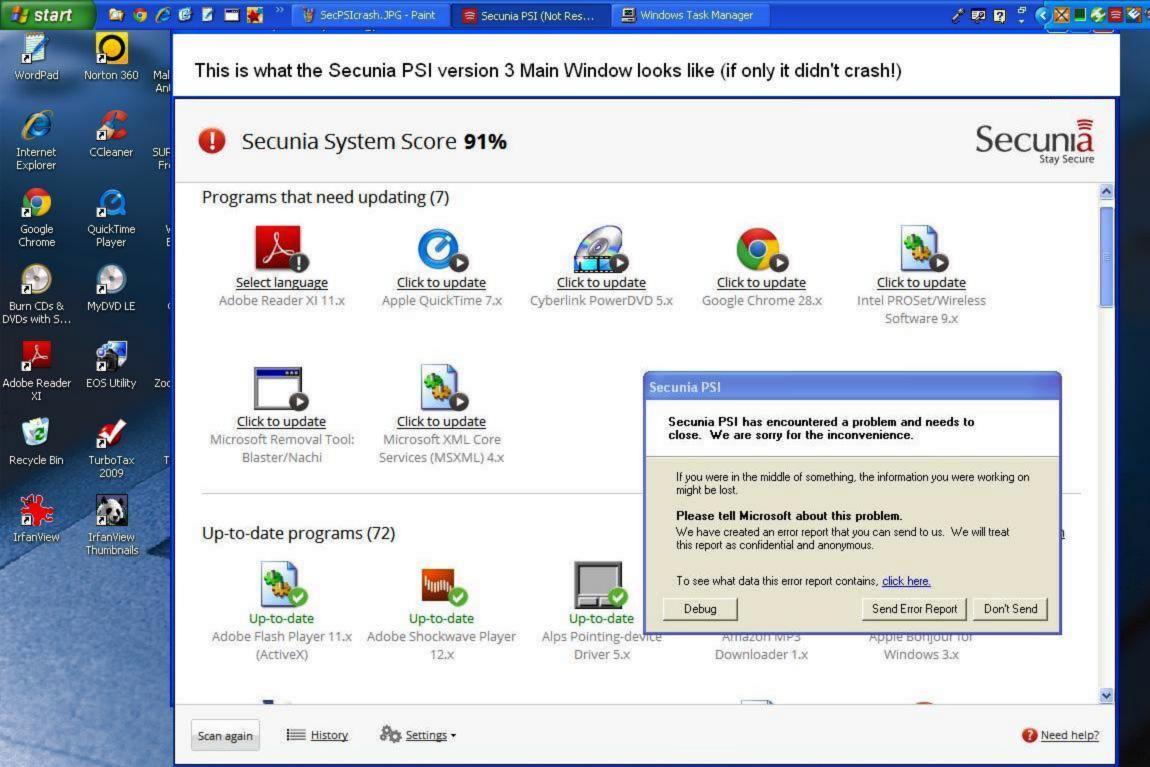


## Personal Software Inspector (PSI) 2.0 Detects and installs missing security patches for your PC

88% Secunia System Score







After opening Secunia PSI in an Administrator account, and clicking on Show Report to see what needs updating, either click on the update links provided in PSI, or get the updates manually.

Adobe Flash Player: There are separate versions for the Internet Explorer browser vs. other browsers; Chrome takes care of its own Flashplayer version.

- 1) For Internet Explorer, from within it, go to <a href="http://get.adobe.com/flashplayer">http://get.adobe.com/flashplayer</a>, and click on "Download," But beware there's a checkbox already checked to obtain the Chrome browser as well!
- 2) For Firefox, Opera, or other browsers besides Chrome, go to <a href="http://get.adobe.com/flashplayer/otherversions">http://get.adobe.com/flashplayer/otherversions</a> Select your operating system and version, then click "Download."

Adobe Acrobat Reader: <a href="http://get.adobe.com/reader/">http://get.adobe.com/reader/</a>

Adobe Shockwave Player: <a href="http://get.adobe.com/shockwave/">http://get.adobe.com/shockwave/</a> (may try to entice you to download Registry Mechanic from PC Tools; just unclick on the pop-up)

Apple QuickTime: <a href="www.apple.com/quicktime/">www.apple.com/quicktime/</a>
Other Apple product updates: <a href="www.apple.com/quicktime/">www.apple.com/quicktime/</a>

Firefox browser: <a href="https://www.mozilla.com/en-US/firefox/">www.mozilla.com/en-US/firefox/</a>

Google Chrome Browser: with Chrome open, just left-click the 3-bar symbol upper right, and select "About Google Chrome." It checks for updates automatically; you may have to do this in an Administrator account to work.

Google Updater (although one apparently doesn't need to use this to update the Chrome Browser) <a href="http://pack.google.com/?hl=en&gl=us">http://pack.google.com/?hl=en&gl=us</a>

Java: <a href="http://java.sun.com">http://java.sun.com</a>

Microsoft.NET Framework 3.5 SP1: <a href="http://go.microsoft.com/fwlink/?LinkId=120338">http://go.microsoft.com/fwlink/?LinkId=120338</a>
Microsoft.NET Framework 4 Client Profile: <a href="http://go.microsoft.com/fwlink/?LinkId=164165">http://go.microsoft.com/fwlink/?LinkId=164165</a>
(there are more Microsoft.NET Framework versions likely present, I haven't the patience to list!)

Picasa Photo Manager: <a href="http://photos.google.com/">http://photos.google.com/</a>

SuperAntiSpyware: www.superantispyware.com/support.html

FLEXnet Publisher License Server Manager:

www.flexerasoftware.com/products/flexnet\_publisher/licensing/index.shtml

This one gives me trouble because this link will refuse to install it if you already have a version installed. So you have to uninstall, and then re-install. I am nervous about doing so, because uninstalling in might cancel my operating license for some program on my p.c., and I can't seem to determine which are affected!

Microsoft Removal Tool for Blaster Nachi is a program Secunia PSI 2 flags as End of Life, but the link provided does nothing, and I have not been able to delete it manually; it does not appear in Windows Add/Remove Programs list.

If you don't know where to get updates for a program, try referring to the Windows Add/Remove Programs list, by clicking on a program name,

then click on the "Click here for support information" link, in Windows XP. But this feature doesn't seem to be available in Windows 7 (discovered during the meeting).

#### User review comments about Secunia PSI version 3.

From <a href="https://www.cNet.com">www.cNet.com</a>, (a public access server for the distribution of software)

1) August 11, 2013 | By micafighter

Pros: works automatically

Cons: slow scan, doesn't know all apps; it's hard to add an app to its list.

Summary: I like it because it works automatically and it watches the important updates.

(this user also uses SUmo and likes it, but see Fred Langa's comments.)

2) July 13, 2013 | By Ron Geiken: "Takes much too long to report"

Pros: It is pretty thorough, and will have to give it to the program.

Cons: Lately version 3.0 is slower than Molasses.

Version 2 was no speed demon, but this one is starting to get horribly slow.

Summary phrases:

I get frustrated using it. I started a Scan on PSI about 5 minutes ago and it is still supposedly getting the information prepared. Avast Free has a SW updater that is 50 times faster, although not as full-featured

3) July 13, 2013 | By beyondallken: "Once excellent - has progressively evolved into rubbish"

Pros: If it ever actually opens and scans, it provides an excellent service by ensuring that installed software is up to date.

Cons: When it warns that software requires a manual update, it can take numerous attempts – sometimes over more than one day to open it to find out why there is such a warning.

Summary comment: A year or two back, the old layout was slick, logical and informative in action, loaded promptly and informed usefully.

Since the change to present layout, it frequently entirely fails to load, despite the fact that it has put a warning in the task bar that software needs to be updated. It just sits there "loading" for as long as I am prepared to ignore it, but more often than not – even after leaving it there for well over an hour - I just have to give up and close it.

That frustrating performance seems to have gotten worse with each subsequent update, and I am ready to give up and remove it.

From a reader comment in Windows Secrets forum, August 15, 2013:

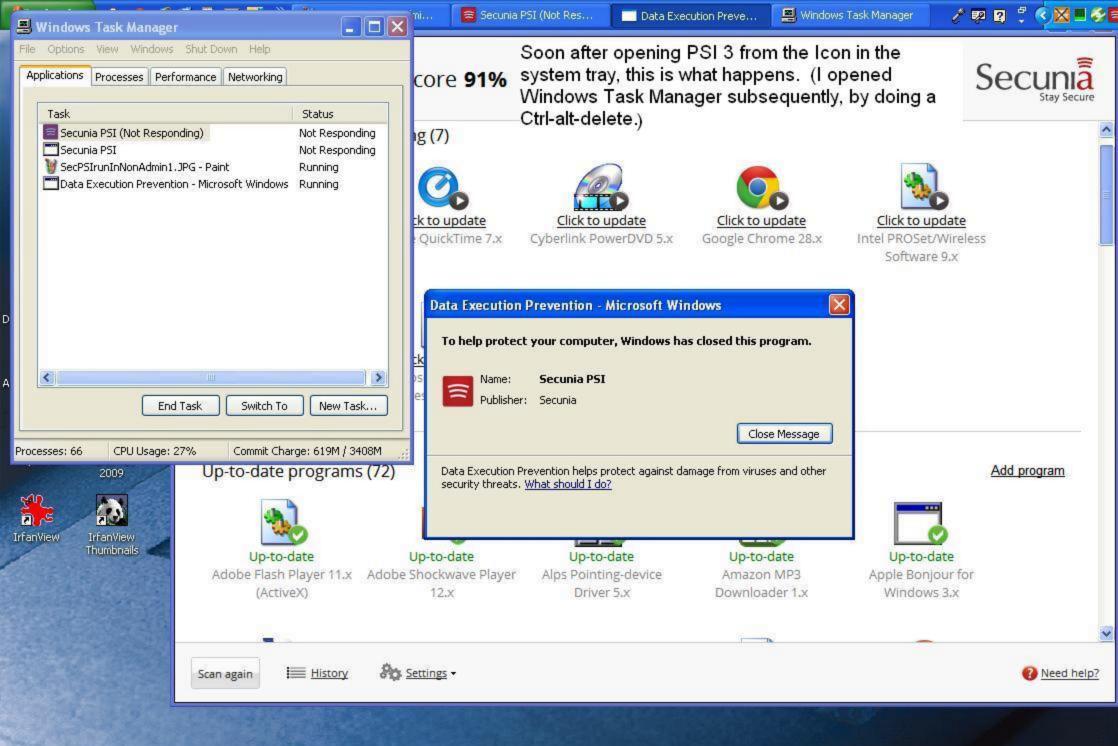
"I regularly used Secunia OSI (Online Software Inspector) to keep things updated. [site: http://secunia.com/vulnerability\_scanning/online/]

However, the service has been offline for weeks — and Secunia will say only that it's working on the problem. I tried its Personal Software Inspector, but for some reason it just doesn't work properly on my fully-updated, Windows XP SP3 system."

Windows Secrets article from July 26, 2012 about Secunia PSI and alternative products: <a href="https://windowssecrets.com/top-story/software-that-updates-your-other-software/">https://windowssecrets.com/top-story/software-that-updates-your-other-software/</a> by Fred Langa.

Considers update checkers from CNet.com and Filehippo.com, but judges them too prone to foist Beta-release (not thoroughly proven) products on you. A savvy Windows user, though, can be alert to these, and avoid them. Depending upon your confidence, one of these updaters may be better for you than Secunia PSI.

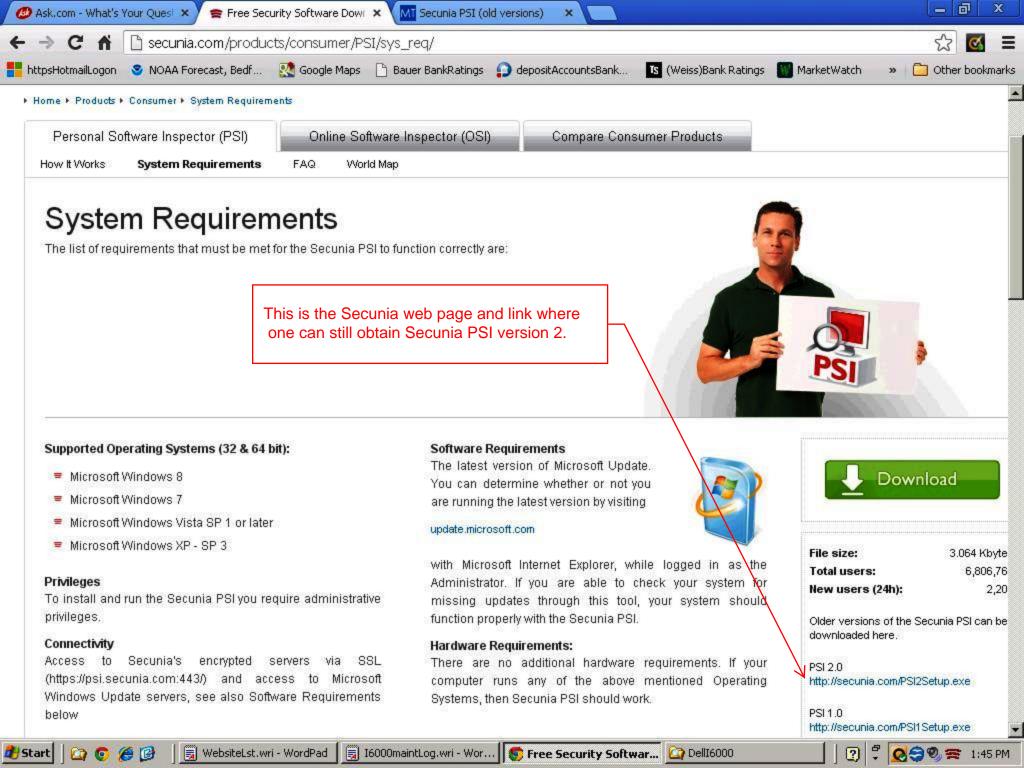
Fred also tried SUMo, Glarysoft, Carambis, and Nabber.org's open-source Appupdater, without being able to endorse any of these.



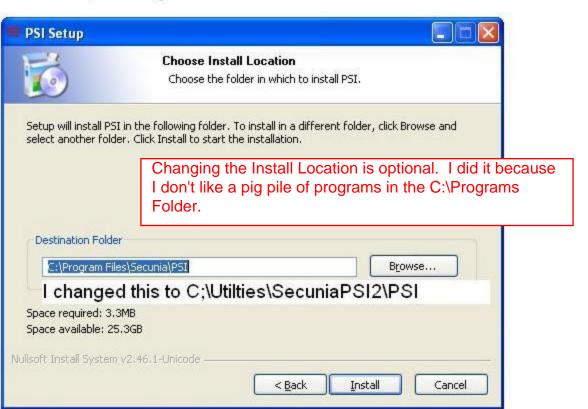
If you try to open the Secunia program in a non-administrator Windows log-in account, this is the response you get.

Secunia PSI won't run with less than administrator privileges, so click the second round button, and fill in User name and password for an Administrator level account.

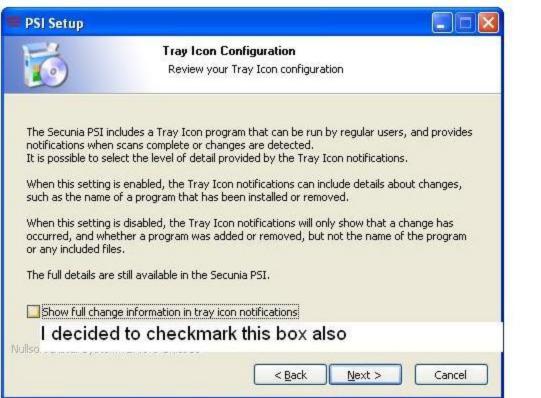


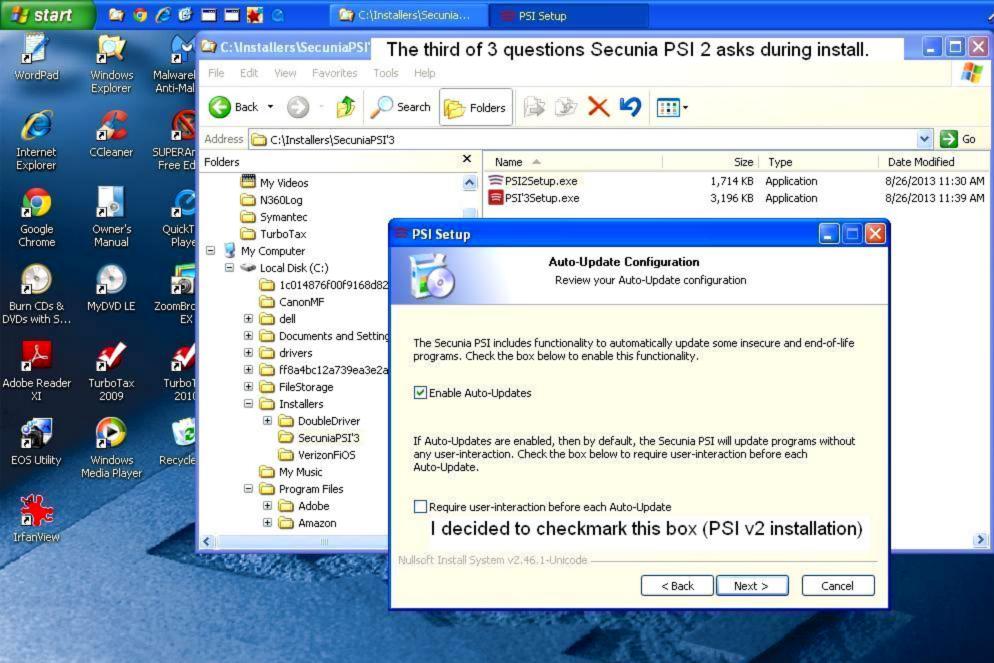


The first of three questions Secunia PSI 2 asks during installation, showing the default choice:



### This is the second of three questions Secunia PSI 2 asks during installation





The following message comes up if one right-clicks on the System Tray Secunia Icon, and chooses "about;" that I think explains the Norton 360 File Insight notification I got about "libGLESv2.dll" that loaded itself from Secunia's web page.



