



# Windows 10 Upgrade

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# Windows 10 Experience

- Laptop – ASUS Windows 8.1 upgrade
  - Brought in 7/29 (first day)
  - Took out several hours later 7/29
- Desktop – ZT 64 bit Windows 7
  - Brought in 8/12
  - Took out 8/23
- Attended “Get to know Windows” Workshop



# Laptop

- Easy in, took a few hours more than expected
- Problems encountered
  - Windows update will not install
  - Fix – can't use Chrome since it downloads malware in conflict with Defender
  - Can't use Google but need to go through Edge (IE)
  - Personal Assistant Cortana is SNOOPY but GOOD
    - Asks a lot of personal questions
    - Do you trust her with personal data???



# Laptop

- Security
  - Microcenter tech says make up a fictional person and sign in as that person

# Laptop

- Computer has been working well since 7/29
- I am still learning and waiting for a book to be published. I prefer a book over a video.
- All Office 2007 programs working well.
- Getting used to Edge
- I used Google programs, e.g., translate, maps BUT do it starting with Edge.
- Online financials work fine

# Desktop – ZT 64 bit Windows 7

- Brought in 8/12
- Picked up 8/23 (11 days later)
- Delay not fully explained
  - Huge backup of upgrades
  - Difficulties with two HDs
  - Partition issues (did not have partitions?)
- STAFF very friendly and helpful

# Desktop – ZT 64 bit Windows 7

- Had to reinstall Office 2007
- iTunes had to reinstall program
- Many programs, e.g., Scribus stayed
- Still waiting for scanner drivers
  - Epson (8/27 note – driver available) scanner works
  - Negative/slide scanner

# How is Windows 10 different from other versions?

- It is closer to Windows 7
- Incorporates Windows 8.1 changes
- Brings back the START Menu
- Includes strong security features
- Adds **Cortana** to help search, find things on your computer or the web
- Microsoft has finally made networking easy.
- Both a Dell Color printer and a HP LaserJet printer work well. They are on a Windows 7 machine and networked with the two Windows 10 machines



# Get to know Windows Workshop

- Signed up online
- Attended on Tuesday 8/25/15
- Two people attended. I and a senior who just purchased a Desktop with 8.1 OS. He wanted to upgrade so did not pay attention
- I had a personal one-on-one session.
- I was told that the Workshop is for “real” beginners.
- He answered most of my questions and showed me some tricks.

# Final Thoughts

- So far I am happy with the Upgrade
- Don't plan to go back to Windows 7 or 8.1
- Will keep the printers, scanners connected to the Windows 7 machine (my server)
- Added Cortana to my Android Smartphone